

Village of Schaumburg

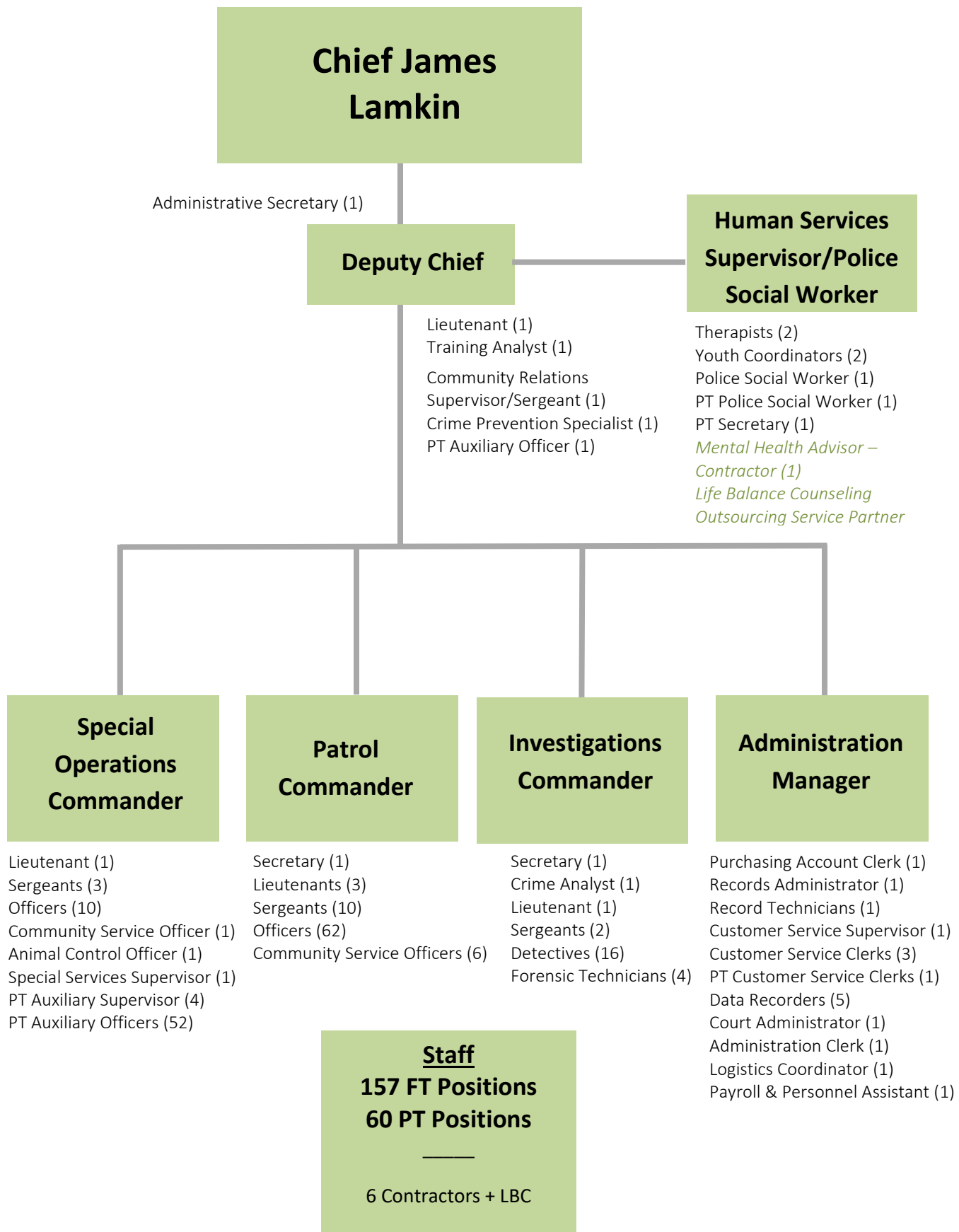
Police Department Monthly Report

February 2019

Table of Contents

ORGANIZATION CHART	3
DEPARTMENT OVERVIEW	4
KEY ACTIVITIES	4
MONTHLY PERFORMANCE	5
NOTABLE ACTIVITIES.....	7
Investigations Division	7
Crime Prevention	8
Special Operations Division.....	8
Patrol Division	10
Family Counseling Center	13
Police Social Services Unit.....	14
Teen Center.....	15
BEAT MAP.....	16
KEY PERFORMANCE INDICATORS	17

ORGANIZATION CHART



DEPARTMENT OVERVIEW

The Police Department's mission is to "Serve, protect and enhance the quality of life through community partnerships." The Police Department is committed to the philosophy of community policing. By working together with citizens, businesses, schools, community groups, elected officials, public agencies, and other village departments, we can make a difference. The employees are empowered to take ownership over their particular area of assignment, and to be proactive in identifying and solving problems in the community. By embracing the village's organizational values of customer service, respect, trust, teamwork and integrity, public confidence will be maintained.

The Police Department is divided into four divisions, Patrol, Administration, Investigations, and Special Operations, each commanded by a Commander. With a mix of sworn and civilian personnel, an efficient and effective work force is provided. The vision of the Police Department is to "be a model law enforcement agency viewed internally and externally as professional, enthusiastic, trustworthy, and at the forefront of the police profession." The members of the Police Department are committed toward the attainment of this vision.

KEY ACTIVITIES

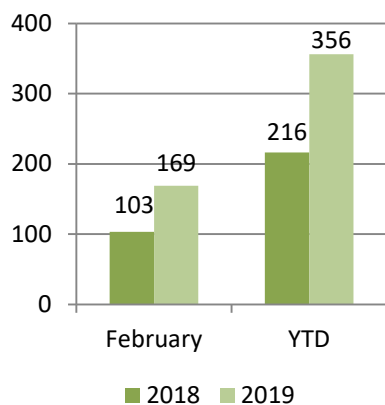
- Detectives investigated a case whereby the victim issued a check for over \$30,000 for landscaping work to be completed by an individual. In 2017, the victim contracted work to be completed and the initial payment was tendered. The contractor completed limited labor and asked the complainant for two more payments which were granted. The work was not completed and yard drainage damage has occurred. The offender voluntarily gave his statement in regards to the contract signed and work completed. Based on the facts of this case, the CCSAO approved felony charges against the contractor for home repair fraud.
- The Teen Center collaborated with the youth group from Our Redeemer's United Methodist church and The Kenneth Young Youth Coalition and hosted an event. Each group contributed items they collected through donations for the homeless in our community. These groups have adult leaders, but the youth in each group took active roles in their communities to gather items needed for this initiative. Everyone gathered this month at the Teen Center to organize the donated materials and to package them in bags that can be passed out to the homeless within our community. In total 28 care packages were assembled.

MONTHLY PERFORMANCE

Adjudication is the process in which a person can contest a ticket that they received; these are the numbers for contested tickets compared to the same time last year. “*Due to a change in our ticketing software the numbers will be reported differently.”

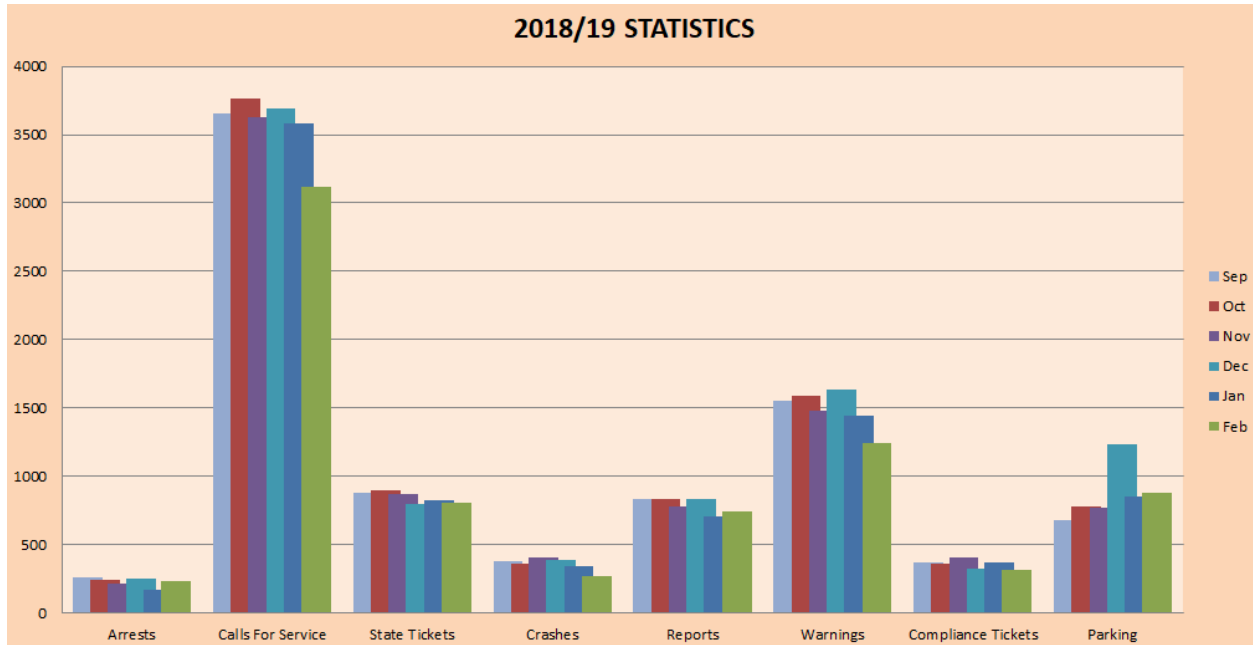
	February 2018	February 2019
Parking Tickets Issued	713	0
Parking Tickets Adjudicated	56 (7.9%)	0 (0.0%)
Parking Tickets Found Not Guilty	19 (33.9%)	0 (0.0%)
Parking Tickets Found Guilty	37 (66.1%)	0 (0.0%)
Municipal Tickets Issued	135	0
Municipal Tickets Adjudicated	3 (0.09%)	0 (0.0%)
Municipal Tickets Found Not Guilty	2 (100.0%)	0 (0.0%)
Municipal Tickets Found Guilty	1 (0.0%)	0 (0.0%)
Dacra Parking/Municipal Tickets Combined Issued	268	1045
Total Tickets Adjudicated	36	29
Total Tickets Found Not Liable	2	6
Total Tickets Found Liable	2	23
Total Tickets Found Liable by Default	31	336
Local Ordinance Tickets Issued	715	292
Local Ordinance Tickets Adjudicated	302 (42.2%)	86 (29.5%)
Local Ordinance Tickets Found Not Liable	49 (16.2%)	0 (0.0%)
Local Ordinance Tickets Found Liable	216 (71.5%)	70 (81.4%)
Local Ordinance Tickets Dismissed	29 (9.6%)	2 (2.3%)
Local Ordinance Tickets Continued	8 (2.7%)	14 (16.3%)

Crime Prevention Forms - The monthly and year-to-date totals of Crime Prevention Forms written by officers, compared to previous years. Crime Prevention Forms are issued when officers see something that could possibly result in a crime, for example, a laptop is left in the front seat of a vehicle.



Type	February 2019
Arrests	233
Calls For Service	3121
Citations	808
Crashes	268
Reports	745
Warnings	1245
Compliance	316
Parking	881
Municipal	232

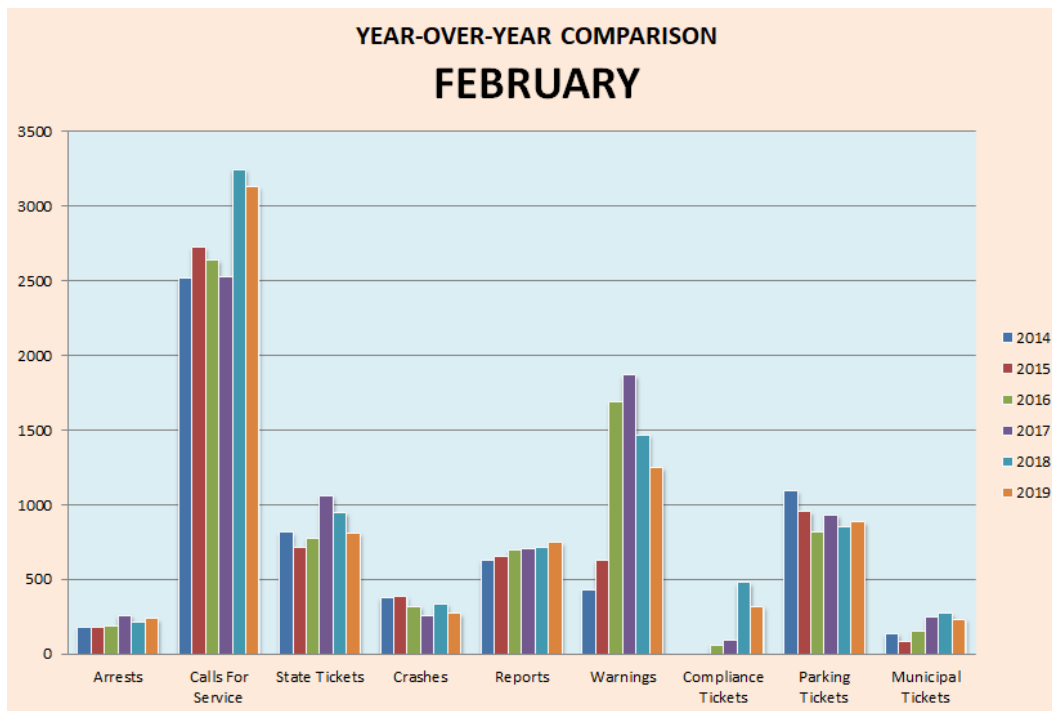
A comparative view of activity from the previous 6 months.



Liquor Compliance Operations

The year-to-date number of compliance operations Investigations personnel conducts to ensure that only those of legal age can purchase alcohol, compared to the number of violations

YTD Number of Operations	YTD Number of Violators	February 2019 Number of Operations	February 2019 Number of Violators
2	2	1	1



NOTABLE ACTIVITIES

Below are summaries from the Patrol, Investigations, and Special Operations Divisions as well as the Crime Prevention Section for activities that occurred during February 2019.

Investigations Division

- **Aggravated Assault, Unlawful Use of a Weapon, Reckless Conduct, Poss. of a Firearm without a FOID** - Officers responded to the Pennview and Knollwood area for reports of gunfire. Upon arrival, it was determined a gun was fired and the lobby glass was shattered. Upon further investigation by patrol and detectives, it was learned that the offender put a gun to the victims head after a verbal altercation; he then left the apartment and shot the weapon at the glass of the lobby door. After gathering witness statements and processing the scene, the offender implicated himself and was charged accordingly. Nobody was injured.
- **Aggravated Criminal Sexual Abuse** - Detectives investigated a case involving a 16 year old juvenile having a sexual relationship with a 29 year old adult. This relationship started over a dating app which eventually developed into a sexual relationship. After gathering forensic cell phone evidence and receiving information from the dating app through subpoena, the offender was taken into custody and charged accordingly.
- **Commercial Burglary** - SPD had received reports of commercial burglaries at two locations during the overnight hours. Both locations were burglarized twice in a short period of time. The patrol, tactical, and detective divisions worked in conjunction to identify, process evidence, and conduct covert surveillance. On February 7, while conducting surveillance, an offender was located as one of the establishments was just burglarized. She was taken into custody and interviewed. Shortly thereafter, she identified four other accomplices and gave detailed statements to each of the prior burglaries. Over the next day, all four offenders were located and arrested. They gave statements implicating themselves in all burglaries. In all, five offenders were charged and the Cook County State's Attorney's Office approved twenty-four counts of burglary.
- **Disorderly Conduct** - SPD received information that unknown students threatened harm at two separate Schaumburg schools over Snapchat. The detective division and SRO's worked these cases over the next 24 hours and subsequently identified both students. Detectives gathered information from the Snapchat application, interviewed students and teachers, and developed suspect information. Both students were transported to the police department. After conducting a thorough investigation and meeting with parents and school officials, the students were charged with disorderly conduct and petitioned to juvenile court.
- **Standby/ Threat Assessments** - The police department was requested by corporations to standby during the termination of an employee and was also called to a business in regards to verbal threats made to a supervisor by employee. Both were investigated and assessments were made in regards to the threats. Standbys were conducted and follow completed with all involved without incident.

Crime Prevention

The following is a list of projects conducted by the Crime Prevention/Community Outreach during the month of February 2019.

Volunteer Program

During the month, police department volunteers provided over thirty hours of valuable assistance. Schaumburg High School student SHARE volunteer, Maggie Skowronski, began her community service hours assisting Crime Prevention and Logistics.

Tours

Crime Prevention conducted two tours. One tour for Girl Scouts, the other tour was for residents from Lexington Green II. A total of thirty visitors toured the police department.

Events

- Crime Prevention and the Fire Department conducted a personal safety presentation at the Schaumburg Park District. Crime Prevention discussed general personal safety including home and car safety and the Fire Department discussed fire prevention in the home. Approximately seventy-five residents were in attendance.
- Our Spring Citizen Police Academy began, our 44th session.
- Crime Prevention participated in the February Beat Meeting to discuss Neighborhood Watch; What is a Neighborhood Watch group and how to keep Neighborhood Watch groups active.

Miscellaneous

- Woodfield Mall – Active Shooter presentation to mall management – 25 people.
- Church of the Holy Spirit – Active Shooter presentation - 110 people.

Crime Free Multi-Housing

- One CFMH Class – sixteen attendees, six of which were ticketed in the last audit.
- Finalizing the new, condensed copy of the CFMH workbook
- Continuing to monitor new monthly landlords and send out reminders of class requirement.
- Worked to assist the Beat Sergeants with rental locations having problems with repeated CFS/problems at rental properties

Special Operations Division

During the month, Tactical Unit officers made twenty-five traffic stops, issuing fourteen moving citations and sixteen written warnings. As a group the unit dedicated approximately thirty-three hours to surveillance on various burglary and drug complaints. They effected three traffic arrests; two felony arrests for possession of controlled substances and they issued nine compliance tickets for a variety of violations including possession of cannabis, possession of drug paraphernalia, employing a massage therapist without a required license, possession of vape products and sale of vape products to a minor. The unit made one warrant arrest.

Member of the unit conducted one operation during the month following an anonymous complaint regarding the sale of vaping products to minors. This operation led to one juvenile being cited for under age possession of tobacco/vape and an employee at the business being cited for selling tobacco/vape to a minor. Tactical Unit Officers will continue to monitor this location.

During the month Tactical Unit officers continued to work on a Problem Oriented Policing Project geared toward reducing potential criminal activity at the hotels. The Tactical Unit officers, in conjunction with Patrol beat officers, are each assigned to specific hotels and they are required to conduct frequent walk-throughs and make contact with on duty staff/management. By encouraging officers to self-initiate contact and build strong working relationships with the hotel management and employees, police hope to reduce the number of calls requesting police assistance. It also creates a positive image for visitors to the village to see the police actively patrolling and engaging with staff at local hotels. The below table illustrates the fact that the number of self-initiated checks in February surpassed calls for service. It should be noted that there is an increase in CFS in February, however many of those calls were suspicious autos, which are frequently self-initiated by the officers while on routine patrol in the area.

	February 2018	February 2019
Self-initiated Police Checks	65	123
Police CFS/Request for Response	66	86

A primary role of the Auxiliary Unit is parking enforcement. Below is an analysis of Fiscal year 2018/19 unit activity by specific violation. It should be noted that in December we increase parking enforcement shifts due to the holiday and therefore the results vary. The total number of citations is down in February compared to January. There were several overnight parking shifts during which there was heavy snow and parking enforcement was cancelled. Additionally, we had several shifts with sick calls and were unable to staff the shift.

	Total Citations	Handicap	Fire Lane	Overnight Parking	Expired Registration	Other
May	808	64	23	216	255	250
June	665	64	17	171	248	165
July	903	52	14	299	184	354
Aug	666	41	43	219	180	183
Sept	613	47	8	221	165	172
Oct	699	53	14	223	243	166
Nov	665	83	30	189	232	131
Dec	1168	240	39	276	444	169
Jan.	851	125	21	239	272	194
Feb	769	114	29	223	224	179

Members of the Auxiliary Unit conducted 230 valet checks during the month. No violations were noted.

Traffic Unit Officers will begin the next phase of an Injury Accident reduction project on April 1. The unit has identified Roselle Road, between Wise Road and Schaumburg Road. We are currently analyzing data and will begin the project at the start of April, conducting additional enforcement through August. The goal of the project is to identify driving behaviors causing accidents, conduct enforcement and ultimately reduce injury traffic accidents.

Patrol Division

The combined Beat Meeting was held in the Community Room on February 21. Paula Diaz hosted a tour of the Police Department to five Beat 5 residents from Lexington Greens 2. The Beat 5 residents decided to stay for the Beat Meeting (only residents in attendance). They were overall very happy with the Police Department and their residential area, but requested we occasionally check on vehicles parking too close to the intersection of Seven Pines Rd and Williamsburg Dr.

Beat 1 - Sergeant Lindhurst

Selective Enforcement – Bode Road and Walnut

Beat Projects – Ongoing traffic enforcement was conducted on Walnut Lane.

Meetings with Citizens/Organizations/Property Management

Officers worked with Woodbury Place Apartment management and CFMH to ensure the plan of action was followed and the concerns were resolved in a satisfactory manner with no further action required.

Special Watches/Alerts/Missing Persons

- A driving complaint was received reporting a truck driving through lawns near Primrose Lane and Parkville Road. Beat officers are continuing to monitor the area.
- A driving complaint was received reporting careless drivers in the area of Black School. Officers monitored the area and did not observe any violations or anyone driving carelessly.
- A parking complaint was received to enforce handicapped parking violations in the 1800 block of West Golf Road. Officers and Auxiliary parking enforcement resolved the issue.

Beat 2 – Sergeant Kaminski

Selective Enforcement

Beat Officers spent thirteen hours monitoring the traffic at Schaumburg and Springinguth Roads during the month. During this time, they made ten traffic stops and issued six citations for speeding and distracted driving.

Beat Projects

Officers continue to monitor traffic in the area of Holmes Way and Dorshire Court but to date, no violations have been observed.

Meetings with Citizens/Organizations/Property Management

Crime Free Multi-Housing, and investigations met with the property owner of a residence on the 1300 block of Yarmouth Court to discuss the repeated calls for service over the past twelve years. The owner decided he will not be renewing the lease and the tenants have until March 31 to vacate the property.

Beat 3 – Sergeant Rose

Selective Enforcement:

Additional patrols are taking place within the Centex business development park to help curtail speeding autos and overnight parking issues involving trucks parking overnight on Albion and Pratt Avenues.

A concerned resident requested additional patrol in regards to traffic signal violations autos on Spring South and Irving Park Road. A DPA was put into place to increase patrol and enforcement.

In collaboration with the Traffic Division, the abandoned vehicle / vehicle storage ordinance is being aggressively enforced to help curtail street semi-truck parking within Centex

Beat Projects

Officers have increased patrol for suspicious vehicles within residential neighborhoods due to several motor vehicle burglaries having taken place.

Officers have been proactively visiting all local schools within Beat 3 as well as conducting increased traffic enforcement within/around these roadways.

Meetings with Citizens/Organizations/Property Management

Several informal meetings with local businesses continue with the intention of introducing the Beat 3 Coordinator and providing business owners with a direct contact at SPD.

Discussion with property management that oversees townhouses on Fairlane Drive has taken place so as to establish a relationship to help promote crime prevention and address any

problems that may arise in the future. An upcoming meeting at SPD is in the process of being coordinated.

Beat 4 – Sergeant Christiansen

Selective Enforcement

Weathersfield Way between Cedarcrest Drive and Roselle Road.

Quality of Life Issues

Beat Officers responded to a call for service at a residence in the 200 block of Wianno Lane. Observations by the officers indicated the home may have been divided into separate areas for living/rental. This location was looked at several years ago by Code Enforcement for a similar problem. CSR created for Code Enforcement/Community Development to follow-up on.

Special Watches/Alerts/Missing Persons

Social Services notified of police contacts with a resident in the 100 block of north Braintree Drive who claimed to see lights in his backyard, and was observed wandering in other neighbor's yards.

Beat 5 - Sergeant Bochenek

Selective Enforcement

Officers monitored traffic and parking violations on Summit Drive and the areas around Collins School.

Quality of Life Issues

The Beat Team has closely monitored the business areas abutting residential areas to ensure garbage pick-up does not occur earlier than 7:00 A.M., the time allowed by village ordinance. No violations reported.

Meetings with Citizens/Organizations/Property Management

Officers made visits and premises checks at businesses within Beat 5 to inquire about any police related questions or concerns.

Special Watches/Alerts/Missing Persons

Beat Officers checked the interior and exterior of Collins School during proactive patrols and team building with the staff. They did the same at St. Peter School.

Beat Officers were instructed to check the 700 block of E. Schaumburg Road for burglaries to small businesses.

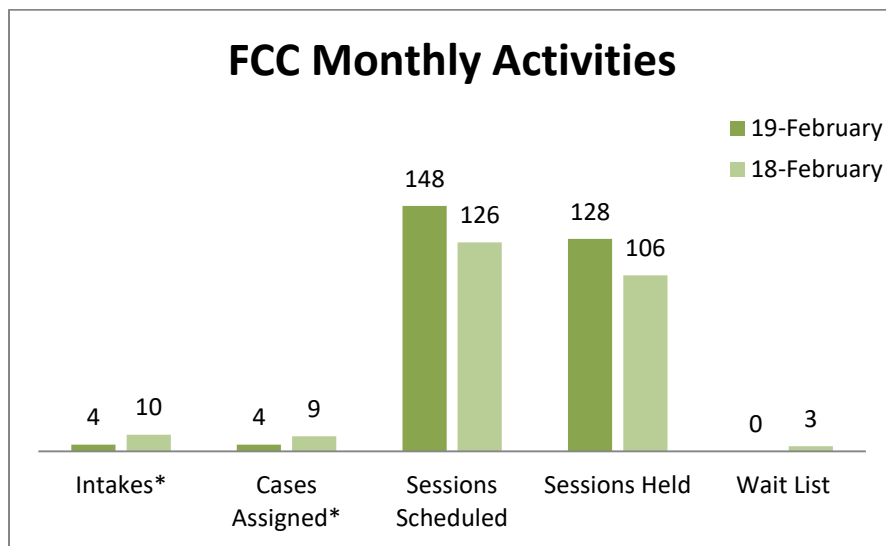
Noteworthy Arrests

Burglary arrests for the small business burglary in Beat 5.
DUI Arrest - Roselle and Schaumburg Roads
Domestic battery arrests in four different Beat 5 locations.

Family Counseling Center

Family Counseling Center: Provides family, couple, and individual counseling to village residents. The sliding scale fee system that is utilized assures that residents who may be unable to afford a private practitioner will be able to get help from a qualified, experienced clinician; limited insurance plans are also accepted.

Customer Service | Total Number of Clients Served: Performance indicator of the number of clients served by all licensed clinicians.

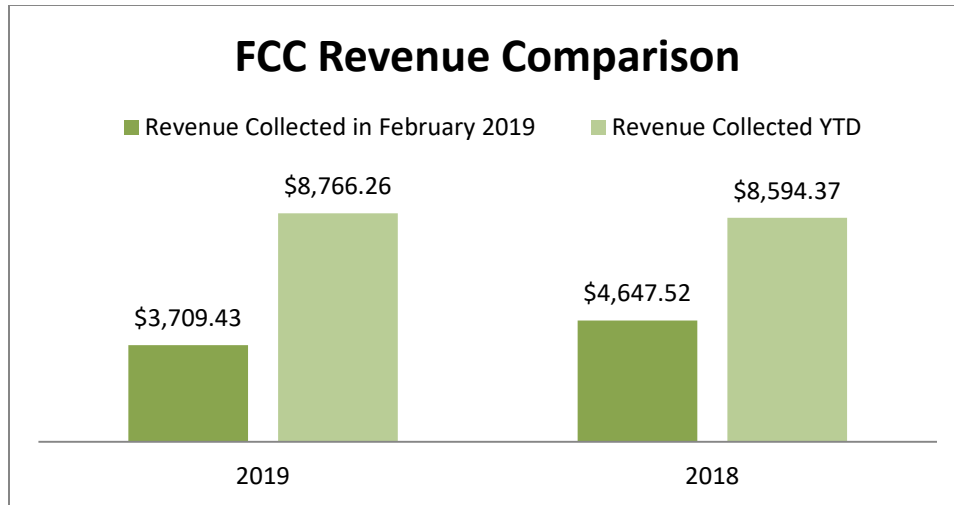


Intake = call to request counseling services

Session = counseling session

Wait List = data is determined by tallying the number of clients whose initial request for therapy came in a month previous to the month when they came in for their first appointment. For example, if a client called on the last day of the month requesting services, but they were not assigned to a therapist until the first day of the following month, they would be counted on the wait list for the previous month.

FCC Revenue Received for Counseling Services Rendered: Performance indicator of the financial health of operation. Revenue Collected includes all payments received (cash, checks, and insurance) received from clients.



Police Social Services Unit

Police Social Service Unit: This service is designed to respond to any individuals or families experiencing a crisis situation when they come in contact with the police department. The staff is available 24 hours a day, 7 days a week.

Customer Service | Total Number of Clients Served: Performance indicator of the number and category of clients served by all licensed social workers.

	THIS MONTH	SAME MONTH 2018	YEAR-TO-DATE	PREVIOUS YEAR 2018
PRIMARY CLIENT SEX				
Female	73	48	144	135
Male	24	27	45	62
PRIMARY CLIENT AGE				
Adult	95	74	186	195
Juvenile	2	1	3	2
PRIMARY CLIENT RESIDENCY				
Schaumburg	58	51	123	144
Other	39	24	66	53
REFERRAL SOURCE				
Police Department	177	153	346	373
Other Agency	0	3	2	9
Walk-in	4	15	7	30
Phone	18	7	42	19
Other	0	3	0	4
Total Cases for the month	199	181	397	435

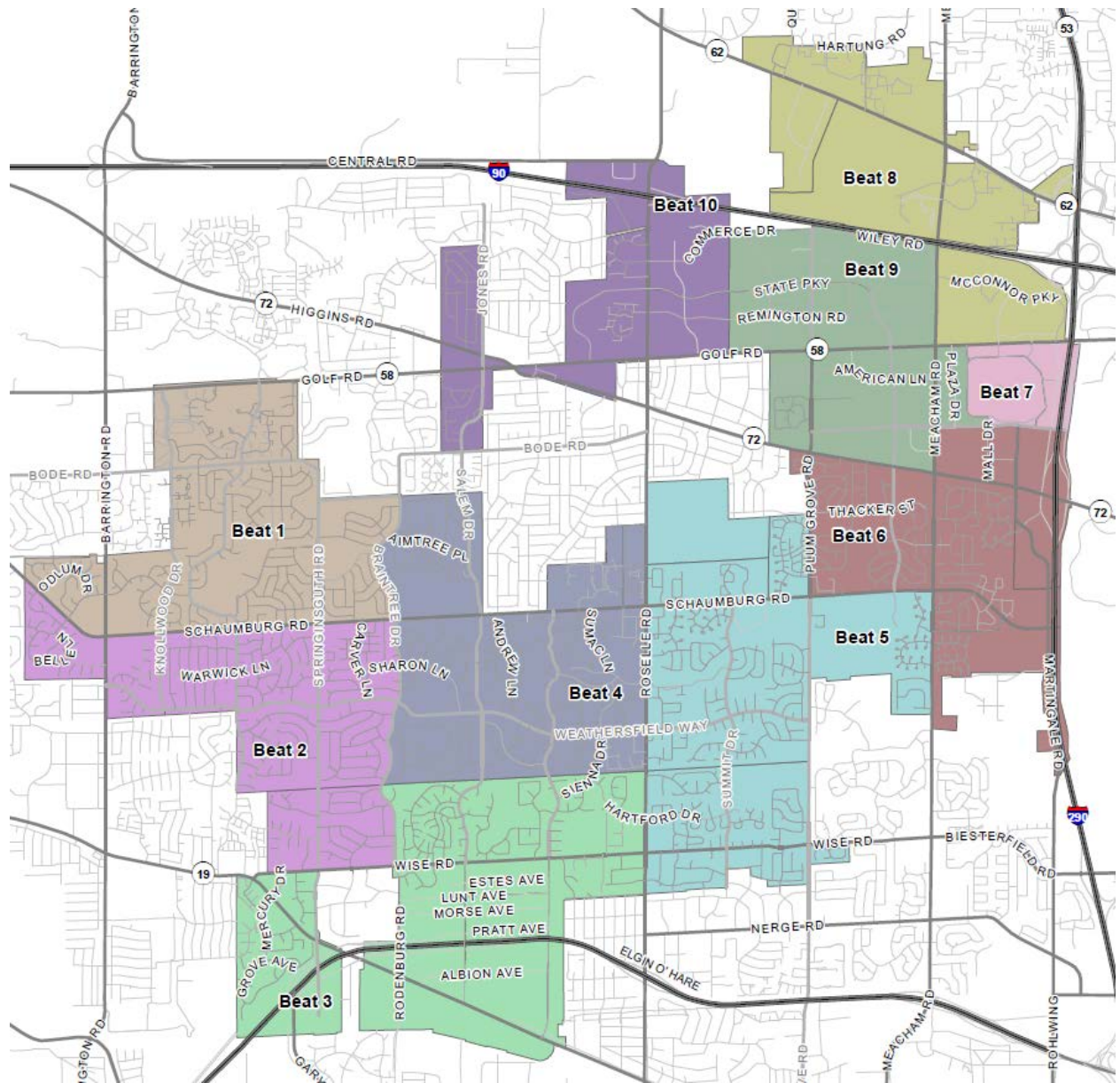
Teen Center

Teen Center: Located at the Barn, the center provides a comprehensive assortment of educational, social, and recreational activities, programs, and services, which are both suited to and of interest for Schaumburg's young people who are between 12 and 19 years of age.

Customer Service | Total Number of Clients Served: Performance indicator of the number of clients served by program personnel.

	TOTAL # OF TEENS	PREVIOUS YEAR 2017	TOTAL # OF SHIFTS	PREVIOUS YEAR 2017	AVERAGE	PREVIOUS YEAR 2017	YTD TOTAL # OF TEENS
Afternoons	62	70	11	11	6	6	123
Evenings	148	206	19	19	7	11	316
Activities and Events	79	46	10	12	8	4	117
Total	289	322	40	42	7	8	556

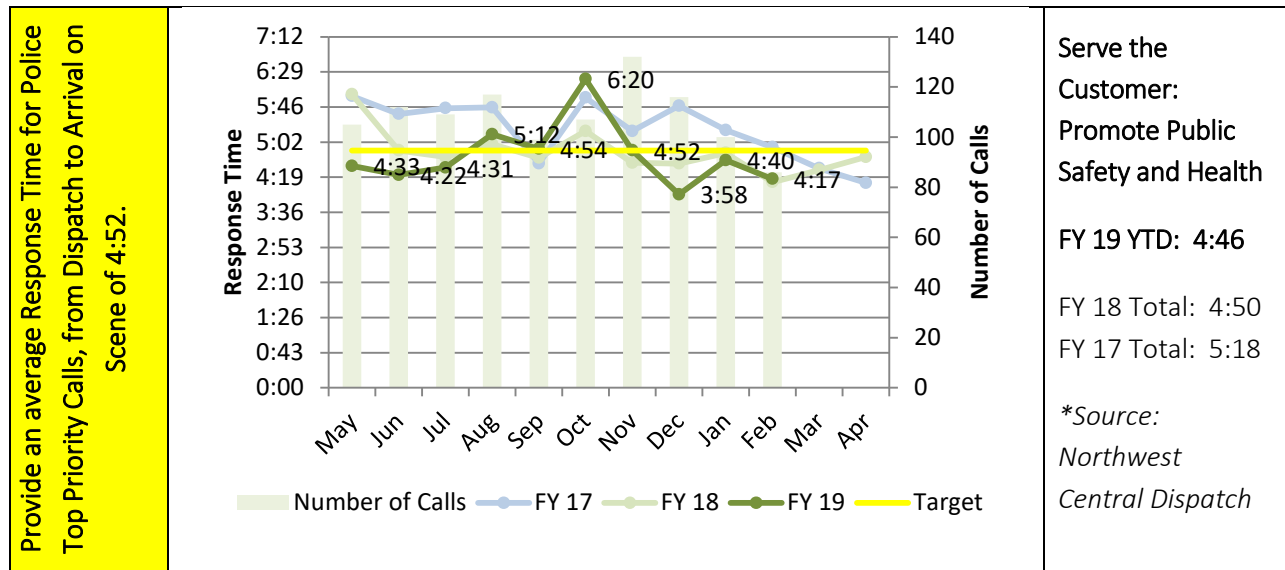
BEAT MAP



KEY PERFORMANCE INDICATORS

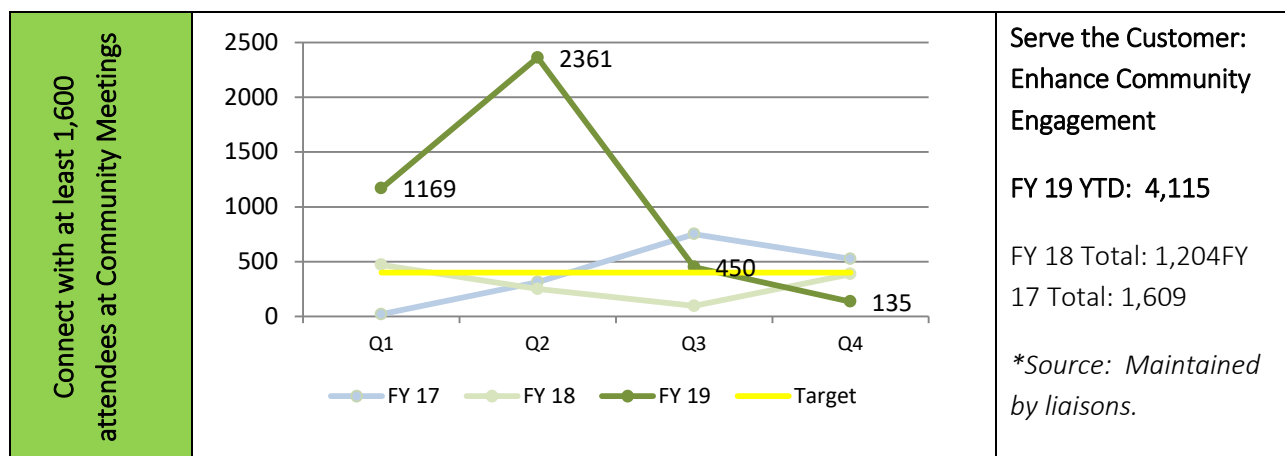
KPI 1: Average Response Time for Police Top Priority Calls

Responding to emergency calls for service is one of the most fundamental services a police department can provide to the residents of that municipality. Providing police service quickly when an emergency occurs is a critical measure of success. This specific performance indicator has not historically been measured in Schaumburg, therefore no benchmark exists. However, our benchmark on this indicator is to maintain current emergency response levels, or to decrease the police response time from year-to-year.



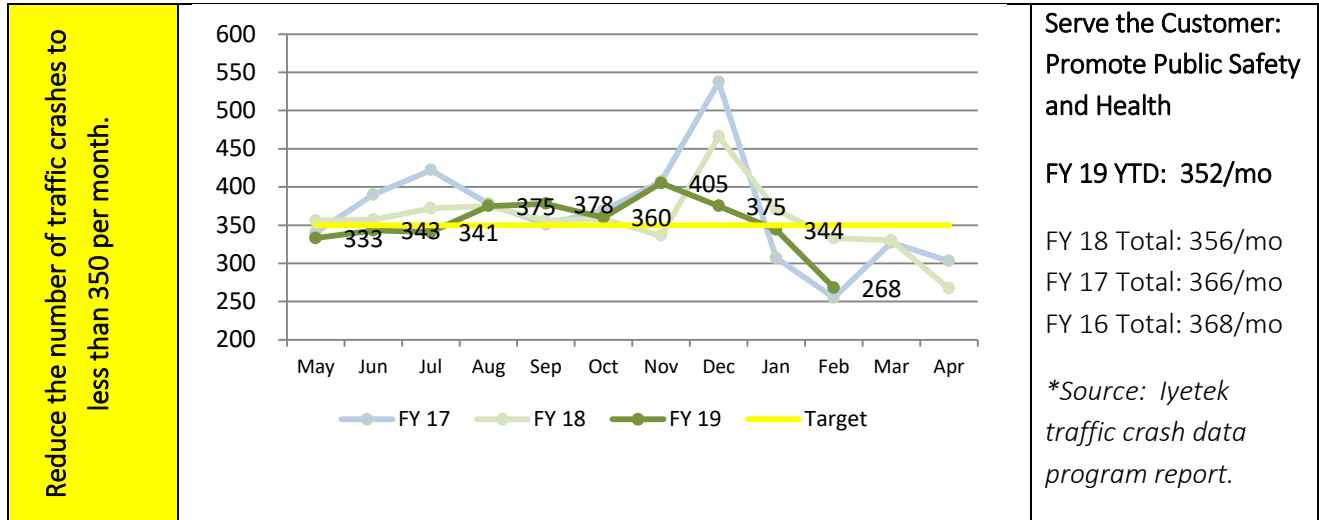
KPI 2: Community Outreach

Given significant local and national events, there is demand for open communication and transparency from the Police Department. By proactively reaching out and connecting with demographic specific targets, the police department can build relationships prior to a potential critical incident involving a member of that group.



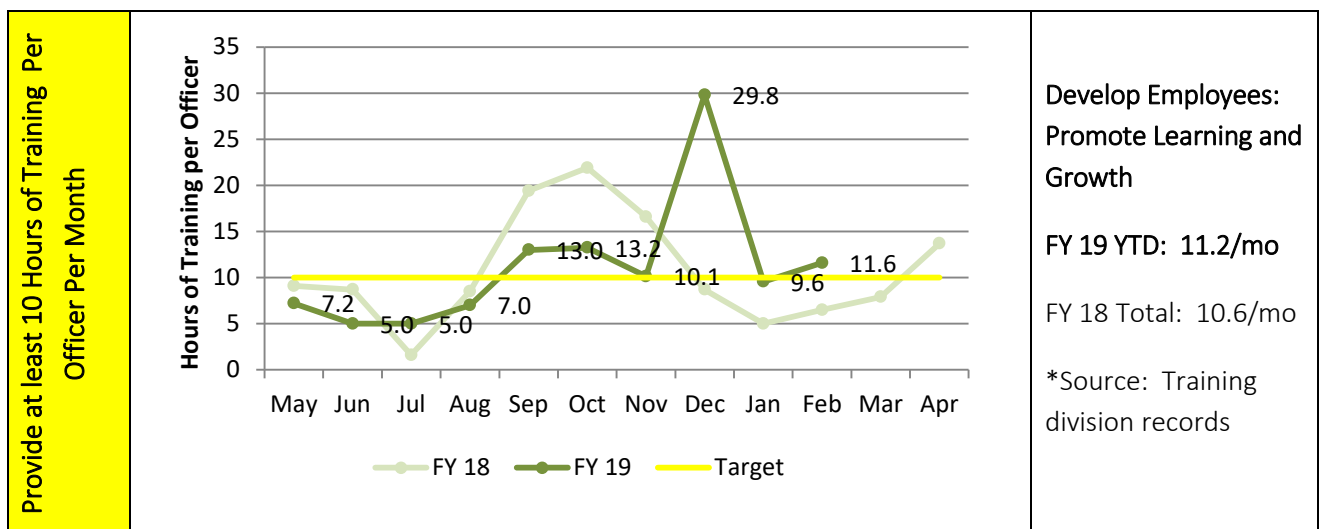
KPI 3: Reduce the number of crashes in the village through targeted enforcement campaigns

Traffic safety is a relevant issue for residents and visitors alike. Unlike violent crime, which is less common in Schaumburg, several traffic crashes occur in the village every day. In order to reduce the number of traffic accidents, the village positions auxiliary officers during peak hours at locations that experience a high volume of accidents.



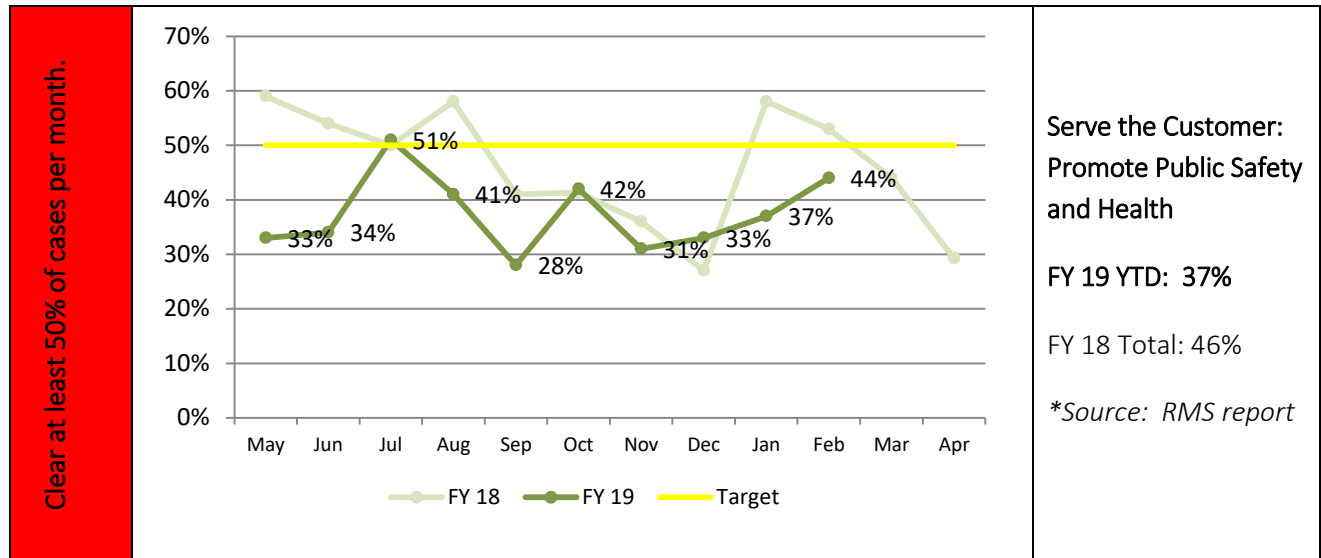
KPI 4: Develop police officers through continued education and training

The department includes internal and external training events and time for each officer. The department promotes external training when available, and builds on training time by conducting additional in-shift training. Further, the department taps into the knowledge of the sergeants and identifies them as subject matter experts in one specific field, to which they can share training on this topic with their shift and perhaps the other patrol shifts as they are able. Additionally, this will enhance the skills and ability of officers and develop leadership skills in the sergeants.



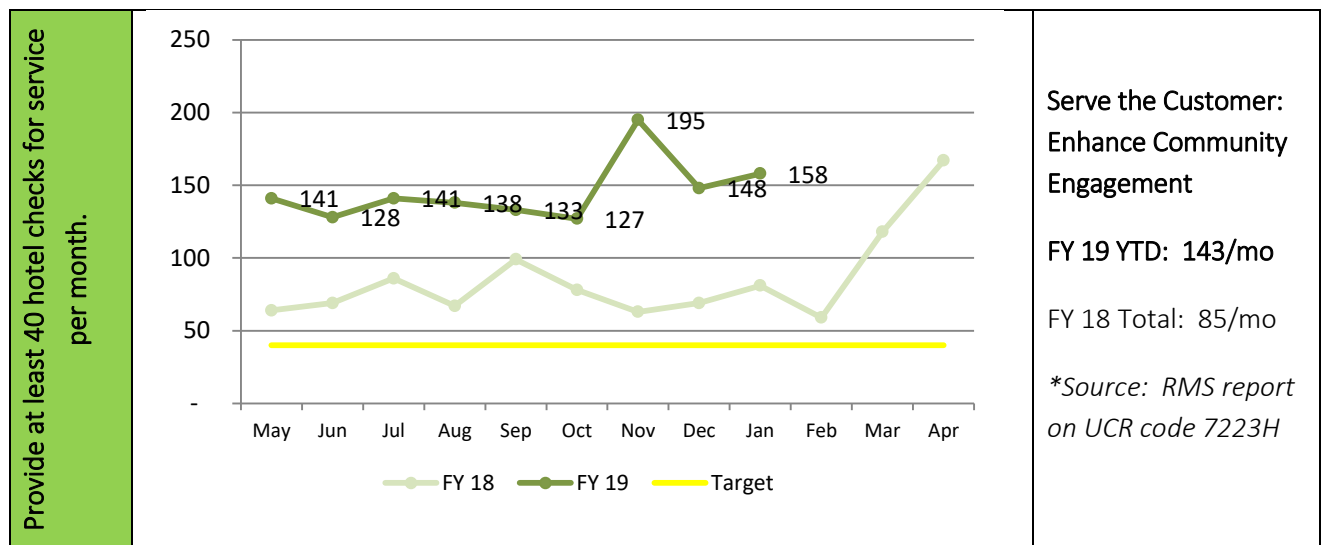
KPI 5: Effectively and efficiently clear investigations

The Police Department will look to maintain the percentage of investigations cleared. We do so by a monthly supervisor review at the command level, to ensure quality. Also documentation of good and bad cases will be made public to enhance training within the unit.



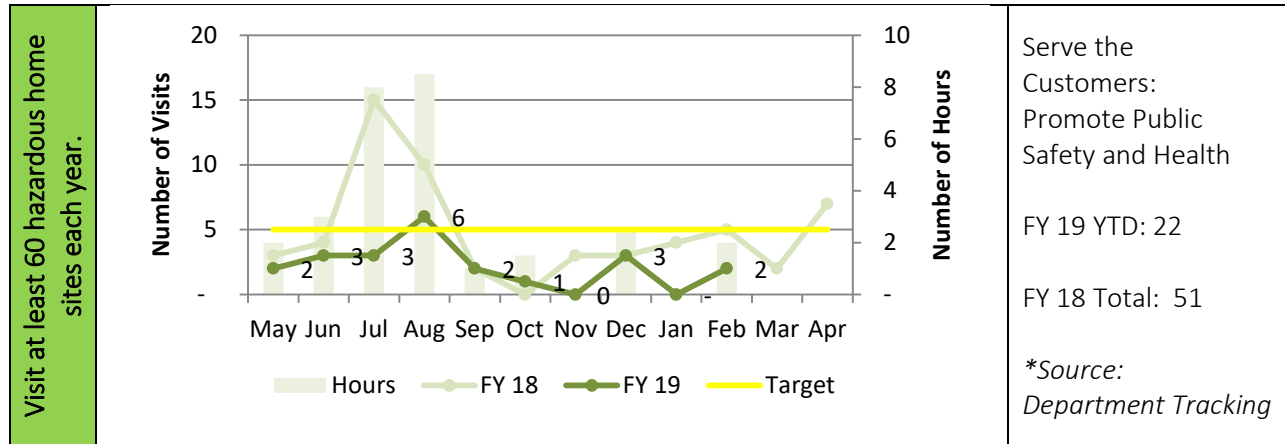
KPI 6: Increase collaboration with the hotel community through continued building checks

Increase hotel building check UCR calls for service, improving year to year from 2016. The department will continue to encourage officers to spend time checking hotels and meeting hotel staff as a way to develop relationships and gain information about potential criminal activity at hotels. This will encompass a growing focus on prostitution and drug activity. Further, officers can act as village ambassadors through the increased presence at hotels, interacting with guests and visitors.



KPI 7: Address issues of hoarding in the community to improve public safety and health.

Hoarding impacts not just a homeowner's living conditions, but often leads to increased health risks, social isolation, and more sweeping risks of fire that can impact first responder safety and the safety of others in the community, especially in multi-unit dwellings. There is a need to ensure that staff are addressing and following up on these homes to remain active with staff intervention, services, and hopeful remediation of the severity of the issue. The nursing and police social service units will track monthly all hazardous home site contacts they have. Contacts will be defined as any face to face interaction involved in assisting the resident in moving the home towards habitability, or in the creation of an alternative plan for the resident.



KPI 8: Provide activities to assist teens in developing life skills.

One of the primary purposes of the Teen Center is to provide a safe, supervised, and nurturing environment for area young people to participate in comprehensive service in the areas of recreational, educational, social activities while interacting with their peers, adult staff and volunteers to enhance personal development, knowledge and self-concept. Among other ways, this is done through specialized activities such as homework help, discussion groups, mini-courses, Red Ribbon Week (drug prevention and intervention), Healthy Teen Week (promotion of nutrition, hygiene, and fitness), and a monthly Strengthening Youth Development program where a theme is explored throughout the month. In this KPI, staff will be tracking the number of teens who participate in each specialized activity that is offered in relation to the total number of teens present at the center while the activity is being offered.

